Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

Questions about MPMP results should be addressed to:

Name:	Pnone:
Title:	
Municipality: City of Kenora	
Municipality: City of Kenora E-mail:	
Related documents and links:	

Local Government

CONTACT PERSON FOR LOCAL GOVERNMENT:

	2009		
1.1 a) Operating costs for governance and corporate management as a percentage of total municipal operating costs.	2.1%		
1.1 b) Total costs for governance and corporate management as a percentage of total municipal costs.	1.9%		

OBJECTIVE:

Efficient local government.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The total costs efficiency measure is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- The 2009 formulas for operating costs and total costs were changed to net out payments to the Municipal Property Assessment Corporation (MPAC) and tax write-offs & allowances reported in Schedule 40, Consolidated Statement of Operations: Expenses.
- Financial Information Return: 91 0206 35 (Operating costs measure) and 91 0206 45 (Total costs measure).

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Fire Services

CONTACT PERSON FOR FIRE SERVICES:

	2.1 FIRE SERVICES – EFFICIENCY										
			2009	,	2008		2007		2006		2005
2.1 a)	Operating costs for fire services per \$1,000 of assessment.	\$	1.41	\$	1.38	\$	1.23	\$	1.14	\$	1.42
2.1 b)	Total costs for fire services per \$1,000 of assessment.	\$	1.52								

OBJECTIVE:

Efficient fire services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 1103 35 (Operating costs measure) and 91 1103 45 (Total costs measure).

Line number for 2009 and prior years:

If amounts for unfunded liabilities are not material for fire services and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for fire services in 91 1103 35 for 2009 is comparable to the efficiency measure in 91 1102 13 for the years 2005 to 2008.

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REFERENCE:

- The effectiveness measures for fire services are new for 2009.
- Measures 2.2 and 2.3 refer to the number of civilian injuries.
- Financial Information Return: 92 1151 07 (2.2) and 92 1152 07 (2.3).

Number of residential fire related atalities per 1,000 persons. Number of residential fire related	0.00			
atalities per 1,000 persons. Number of residential fire related	0.00			
atalities averaged over 5 years per ,000 persons.	0.00			
DBJECTIVE: //inimize the number of civilian fatalities in	residential fires.			
IOTES & KEY FACTORS FOR UNDERS	TANDING RESUL	TS:		
/	linimize the number of civilian fatalities in	linimize the number of civilian fatalities in residential fires.	linimize the number of civilian fatalities in residential fires.	linimize the number of civilian fatalities in residential fires.

• Financial Information Return: 92 1155 07 (2.4) and 92 1156 07 (2.5).

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	2.6 NUMBER OF RESI	DENTIAL STRUCT	URAL FIRES – EFFECTIVENESS			
		2009				
2.6	Number of residential structural fires per 1,000 households.	1.78				
	OBJECTIVE: Minimize the number of residential structu	ral fires.				
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:					
	REFERENCE:					
	 The effectiveness measures for fire se 	rvices are new for 200	09.			
	 Financial Information Return: 92 1160 	07.				

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Police Services

CONTACT PERSON FOR POLICE SERVICES:

		3.1 PC	LICE SEI	RVICES – EFFICIENCY
To the			2009	
3.1 a)	Operating costs for police services per person. ¹	\$	689.20	
3.1 b)	Total costs for police services per person.	\$	691.34	

OBJECTIVE:

Efficient police services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The total costs efficiency measure is new for 2009. Total costs means operating costs as defined by MPMP plus amortization and interest on long-term debt.
- ¹The efficiency measure based on operating costs for police services for 2009 no longer includes expenses for prisoner transportation or court security since expenses for these services are being uploaded to the Province over a number of years.
- Financial Information Return: 91 1204 35 (Operating costs measure) and 91 1204 45 (Total costs measure).

Line numbers for 2009 and prior years:

Report results for 2009 only, unless results for prior years are restated. In determining whether to restate the efficiency measure based on operating costs for police services, consider whether amounts for unfunded liabilities are material and whether there are changes in what are deemed to be capital expenses.

• The efficiency measure based on operating costs for police services in 91 1204 35 for 2009 may be compared to the measure in 91 1203 13 for 2005 to 2008, provided costs for prisoner transportation and court security are included.

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	3.2 VIOLE	NT CRIME RATE - EFFECTIVENESS	
		2009	
3.2	Violent crime rate per 1,000 persons. ¹	34.37	
	OBJECTIVE: Safe communities.		
	NOTES & KEY FACTORS FOR UNDERS	ANDING RESULTS:	
		ANDING RESULTS:	
		ANDING RESULTS:	
		ANDING RESULTS:	
	NOTES & KEY FACTORS FOR UNDERS	ANDING RESULTS:	s are not comparable unle

		2009					
3.3	Property crime rate per 1,000 persons. ¹	69.33					
	OBJECTIVE: Safe communities.						
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:						
	REFERENCE:						

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	3.4 TO	TAL CRIME RA	TE – EFFECT	IVENESS		
AUS		2009	2008	2007	2006	2005
3.4	Total crime rate per 1,000 persons (<i>Criminal Code</i> offences, excluding traffic).	153.94	207.47	166.69	166.00	148.19
	OBJECTIVE: Safe communities.				,	
	NOTES & KEY FACTORS FOR UNDER	STANDING RES	SULTS:			
	REFERENCE:					
	 Financial Information Return: 92 1263 	3 07.				

	3.5 YO	UTH CRIME RA	TE – EFFECTI	VENESS						
		2009	2008	2007	2006	2005				
3.5	5 Youth crime rate per 1,000 youths. 103.18 208.48 50.57 202.05									
	OBJECTIVE: Safe communities.									
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:									
	REFERENCE:									
	Financial Information Return: 92 1268									

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Roads

CONTACT PERSON FOR ROADS:

4.1 PAVED ROADS – EFFICIENCY										
		2009		2008		2007		2006		2005
 4.1 a) Operating costs for paved (hard top) roads per lane kilometre. 	\$	3,204.76	\$	1,580.06	\$	694.23	\$	583.41	\$	895.01
4.1 b) Total costs for paved (hard top) roads per lane kilometre.	\$	6,943.42								

OBJECTIVE:

Efficient maintenance of paved roads.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 2109 35 (Operating costs measure) and 91 2109 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for paved roads and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for paved roads in 91 2109 35 for 2009 is comparable to the measure in 91 2107 13 for 2005 to 2008.

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		4.2 U	NPAVED I	ROA	DS - EFF	ICII	ENCY		
		2	2009		2008		2007	 2006	2005
4.2 a)	Operating costs for unpaved (loose top) roads per lane kilometre.	\$	2,229.68	\$	673.81	\$	1,757.95	\$ 1,962.30	\$ 1,789.97
4.2 b)	Total costs for unpaved (loose top) roads per lane kilometre.	\$	2,619.47						

OBJECTIVE:

Efficient maintenance of unpaved roads.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 2110 35 (Operating costs measure) and 91 2110 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for unpaved roads and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for unpaved roads in 91 2110 35 for 2009 is comparable to the measure in 91 2108 13 for 2005 to 2008.

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	4.3 B	RIDG	ES AND	CULVERTS – EFFICIENCY
			2009	
4.3 a)	Operating costs for bridges and culverts per square metre of surface area.	\$	15.25	
4.3 b)	Total costs for bridges and culverts per square metre of surface area.	\$	35.75	

OBJECTIVE:

Efficient maintenance of bridges and culverts.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measures for bridges and culverts are new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 2130 35 (Operating costs measure) and 91 2130 45 (Total costs measure).

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	4.4 WINTE	RN	IAINTENAI	NC	OF ROA	DS	- EFFICIE	NC		
	ROBERT RESERVED TO THE RESERVE		2009		2008		2007		2006	2005
4.4 a)	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$	1,501.26	\$	1,660.69	\$	1,809.55	\$	1,799.76	\$ 2,068.11
4.4 b)	Total costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$	1,501.26							

OBJECTIVE:

Efficient winter maintenance of roads.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The total costs efficiency measure is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 2205 35 (Operating costs measure) and 91 2205 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for winter maintenance of roadways and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for winter maintenance of roads in 91 2205 35 for 2009 is comparable to the efficiency measure in 91 2204 13 for the years 2005 to 2008.

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V		2009	2008	2007	2006	2005
	Percentage of paved lane kilometres where the condition is rated as good to very good. ¹	100%	100%	100%	100%	57.10%

OBJECTIVE:

Pavement condition meets municipal objectives.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- ¹Pavement condition is rated using a Pavement Condition Index (PCI) such as the Index used by the Ontario Good Roads Association (OGRA) or the Ministry of Transportation's Roads Inventory Management System (RIMS).
- Financial Information Return: 92 2152 07.

	4.6 ADEQUACY OF	BRIDGES AND CULVERTS – EFFECTIVENESS	1000
		2009	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. ¹	2%	
	OBJECTIVE: Safe bridges and culverts.		

REFERENCE:

- The effectiveness measure for bridges and culverts is new for 2009.
- ¹A bridge or culvert is rated in good to very good condition if distress to the primary components is minimal, requiring only maintenance. Primary components are the main load carrying components of the structure, including the deck, beams, girders, abutments, foundations, etc.
- Financial Information Return: 92 2165 07.

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	4.7 WINTER I	EVENT RESPO	ONSES – EFF	ECTIVENESS							
		2009	2008	2007	2006	2005					
4.7	7 Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance. 100% 100% 100%										
	OBJECTIVE: Response to winter storm events meets locally determined service levels for winter road maintenance. NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:										
	REFERENCE: • Financial Information Return: 92 2251										

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

Conventional Transit

CONTACT PERSON FOR TRANSIT:

	5.1 60	DNVENTION	AL IK	ANSII -	EFFI	SIENCT	THE PARTY	3000	
		200	9	2008		2007	2006		2005
5.1 a)	Operating costs for conventional transit per regular service passenger trip.	\$ 3.96	\$	3.62	\$	3.36	\$ 3.35	\$	3.37
5.1 b)	Total costs for conventional transit per regular service passenger trip.	\$ 4.62							

OBJECTIVE:

Efficient conventional transit services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 2203 35 (Operating costs measure) and 91 2203 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for conventional transit and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for transit in 91 2303 35 for 2009 is comparable to the efficiency measure in 91 2302 13 for the years 2005 to 2008.

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	5.2 CONVENTIO	NAL TRANSIT I	RIDERSHIP -	EFFECTIVEN	ESS						
236		2009	2008	2007	2006	2005					
5.2	Number of conventional transit passenger trips per person in the service area in a year.	9.07	9.67	9.20	9.41	8.46					
	OBJECTIVE: Maximum utilization of municipal transit services.										
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:										
	REFERENCE: • Financial Information Return: 92 2351	07.									

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Wastewater (Sewage)

CONTACT PERSON FOR WASTEWATER:

	6.1 WASTEWA	TER	COLLEC	TIO	N/CONVE	1AY	NCE – EFF	ICIE	ENCY
			2009		2008		2007		2006
6.1 a)	Operating costs for the collection/conveyance of wastewater per kilometre of wastewater main.	\$	10,583.71	\$	9,830.34	\$	10,197.09	\$	8,351.11
6.1 b)	Total costs for the collection/conveyance of wastewater per kilometre of wastewater main.	\$	13,817.35						

OBJECTIVE:

Efficient municipal wastewater collection/conveyance.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3111 35 (Operating costs measure) and 91 3111 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for wastewater collection/conveyance and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for wastewater collection/conveyance in 91 3111 35 for 2009 is comparable to the measure in 91 3110 13 for 2006 to 2008.

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THE W		2009	2008	2007	2006	2005
6.2 a)	Operating costs for the treatment and disposal of wastewater per megalitre.	\$ 259.52	\$ 264.47	\$ 245.92	\$ 306.26	\$ 245.97
6.2 b)	Total costs for the treatment and disposal of wastewater per megalitre.	\$ 263.17				

OBJECTIVE:

Efficient municipal wastewater treatment and disposal.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3112 35 (Operating costs measure) and 91 3112 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for wastewater treatment and disposal and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for the treatment and disposal of wastewater in 91 3112 35 for 2009 is comparable to the measure in 91 3108 13 for 2005 to 2008.

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		*	2009	2008	2007	2006	 2005
6.3 a)	Operating costs for the collection/conveyance, treatment, and disposal of wastewater per megalitre (integrated system).	\$	714.06	\$ 709.81	\$ 686.34	\$ 747.25	\$ 521.14
6.3 b)	Total costs for the collection/conveyance, treatment, and disposal of wastewater per megalitre (integrated system).	\$	856.58				

OBJECTIVE:

Efficient municipal wastewater system (integrated system).

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3113 35 (Operating costs measure) and 91 3113 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for an integrated wastewater system and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for the integrated wastewater system in 91 3113 35 for 2009 will be comparable to the measure in 91 3109 13 for 2005 to 2008.

6.4 WASTEWA	ATER MAIN BA	ACKUPS – E	FFECTIVENES:	S	
	2009	2008	2007	2006	2005
6.4 Number of wastewater main backups per 100 kilometres of wastewater main in a year.	45.26	40.00	61.31	24.82	35.77

OBJECTIVE:

Municipal sewage management practices prevent environmental and human health hazards.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

• Financial Information Return: 92 3154 07.

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		2009	2008	2007	2006	2005					
6.5	Percentage of wastewater estimated to have by-passed treatment. 0.002% 0.000% 0.000% 0.000% 0.000%										
	OBJECTIVE: Municipal sewage management practices	nrevent environ	mental and hum	an health hazar	rds						
	NOTES & KEY FACTORS FOR UNDER	•		arr ricalti riazar	<u> </u>						
	NOTES & RET FACTORS FOR UNDERSTANDING RESULTS.										
	REFERENCE:				The second secon						

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Storm Water

CONTACT PERSON FOR STORM WATER:

	7.1 URBAN S	STC	ORM WATE	RN	IANAGEM	IENT	- EFFIC	ENC	Y
			2009		2008		2007		2006
7.1 a)	Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.	\$	5,260.97	\$	350.07	\$	372.65	\$	247.34
7.1 b)	Total costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.	\$	14,442.80						

OBJECTIVE:

Efficient urban storm water management.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3209 35 (Operating costs measure) and 91 3209 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for the urban storm water system and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for urban storm water management in 91 3209 35 for 2009 is comparable to the measure in 91 3207 13 for 2006 to 2008.

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		2009	2008	2007	2006	
7.2 a)	Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.	\$ -	\$ -	\$ -	\$ -	
7.2 b)	Total costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.	\$ -				

OBJECTIVE:

Efficient rural storm water management.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3210 35 (Operating costs measure) and 91 3210 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for the rural storm water system and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for rural storm water management in 91 3210 35 for 2009 is comparable to the measure in 91 3208 13 for 2006 to 2008.

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

Drinking Water

CONTACT PERSON FOR DRINKING WATER:

	8.1 DRIN	IKIN	G WATER	TR	EATMENT	Г — Е	FFICIENC	CY		
In Conti		1	2009		2008		2007		2006	2005
8.1 a)	Operating costs for the treatment of drinking water per megalitre.	\$	347.65	\$	294.90	\$	282.41	\$	295.72	\$ 257.86
8.1 b)	Total costs for the treatment of drinking water per megalitre.	\$	356.14							

OBJECTIVE:

Efficient municipal water treatment services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3311 35 (Operating costs measure) and 91 3311 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for drinking water treatment and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for drinking water treatment in 91 3311 35 for 2009 will be comparable to the measure in 91 3307 13 for 2005 to 2008.

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	8.2 DRINKING WA	ATE	R DISTRIB	UTI	ON/TRAN	SMI	SSION – E	FF	ICIENCY
			2009		2008		2007		2006
8.2 a)	Operating costs for the distribution/ transmission of drinking water per kilometre of water distribution pipe.	\$	9,506.58	\$	8,432.79	\$	8,204.50	\$	8,756.77
8.2 b)	Total costs for the distribution/ transmission of drinking water per kilometre of water distribution pipe.	\$	13,038.43						

OBJECTIVE:

Efficient municipal water distribution/transmission services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3312 35 (Operating costs measure) and 91 3312 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for drinking water distribution/transmission and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for drinking water distribution/transmission in 91 3312 35 for 2009 is comparable to the measure in 91 3310 13 for 2006 to 2008.

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	8.3 DRINKING	KW 6	ER INTE	EGR.	ATED SY	STEI	VI – EFFIC	CIEN	CY	
			2009		2008		2007		2006	2005
8.3 a)	Operating costs for the treatment and distribution/transmission of drinking water per megalitre (integrated system).	\$	810.43	\$	681.16	\$	653.66	\$	702.17	\$ 636.13
8.3 b)	Total costs for the treatment and distribution/transmission of drinking water per megalitre (integrated system).	\$	990.86							

OBJECTIVE:

Efficient municipal water system (integrated system).

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3313 35 (Operating costs measure) and 91 3313 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for an integrated drinking water system and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for the integrated drinking water system in 91 3313 35 for 2009 is comparable to the measure in 91 3309 13 for 2005 to 2008.

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	8.4 BOIL WA	ATER ADVISC	ORIES – EFFE	CTIVENESS							
		2009	2008	2007	2006	2005					
8.4	Weighted number of days when a boil water advisory issued by the medical officer of health, applicable to a municipal water supply, was in effect.	2.371	6.366	11.180	20.650	0.096					
	OBJECTIVE: Water is safe and meets local needs.			1		*** **********************************					
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:										
	REFERENCE:										
	• Financial Information Return: 92 3355 0	7.									

9 12.21 9.92 14.50

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

Solid Waste Management (Garbage)

CONTACT PERSON FOR SOLID WASTE MANAGEMENT:

	9.1 G	ARE	BAGE CO	LLE	CTION - E	EFFI	CIENCY		
			2009		2008		2007	2006	2005
9.1 a)	Operating costs for garbage collection per tonne or per household. (Specify)		230.86	\$	206.63	\$	585.43	\$ 559.78	\$ 471.75
9.1 b)	Total costs for garbage collection per tonne or per household. (Specify)	\$	253.63						

OBJECTIVE:

Efficient municipal garbage collection services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3404 35 (Operating costs measure) and 91 3404 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for garbage collection and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for garbage collection in 91 3404 35 for 2009 is comparable to the measure in 91 3403 13 for 2005 to 2008.

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Me	9.2 GARBAGE DISPOSAL – EFFICIENCY											
			2009		2008		2007		2006		2005	
9.2 a)	Operating costs for garbage disposal per tonne or per household. (Specify)	\$	90.87	\$	86.73	\$	60.87	\$	53.91	\$	72.08	
9.2 b)	Total costs for garbage disposal per tonne or per household. (Specify)	\$	97.32									

OBJECTIVE:

Efficient municipal garbage disposal services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3504 35 (Operating costs measure) and 91 3504 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for garbage disposal and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for garbage disposal in 91 3504 35 for 2009 is comparable to the measure in 91 3503 13 for 2005 to 2008.

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

	建	2009	2008	2007	2006	2005
9.3 a)	Operating costs for solid waste diversion per tonne or per household. (Specify)	\$ 233.95	\$ 180.53	\$ 207.44	\$ 216.24	\$ 183.79
9.3 b)	Total costs for solid waste diversion per tonne or per household. (Specify)	\$ 250.01				

OBJECTIVE:

Efficient solid waste diversion (recycling) services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 3606 35 (Operating costs measure) and 91 3606 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for solid waste diversion and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for solid waste diversion in 91 3606 35 for 2009 is comparable to the measure in 91 3604 13 for 2005 to 2008.

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

	9.4 SOLID WASTE M	IANA	GEMENT	(IN	TEGRATE	ED S	YSTEM) -	- EFF	FICIENCY	
			2009		2008		2007		2006	2008
9.4 a)	Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. (Specify)	\$	126.73	\$	117.09	\$	102.69	\$	90.33	\$ 102.83
9.4 b)	Average total costs for solid waste management (collection, disposal and diversion) per tonne or per household. (Specify)	\$	136.16		H					

OBJECTIVE:

Efficient solid waste management (integrated system).

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt as reported in the FIR.
- Financial Information Return: 91 3607 35 (Operating costs measure) and 91 3607 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for solid waste management and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for solid waste management in 91 3607 35 for 2009 is comparable to the measure in 91 3605 13 for 2005 to 2008.

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Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

		2009	2008	2007	2006	2005
9.5	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	0.55	0.00	0.00	13.17	19.10
	OBJECTIVE: Improved collection of garbage and recycle	ed materials.				
·	NOTES & KEY FACTORS FOR UNDERS	STANDING RESU	ILTS:			

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

		2009	2008	2007	2006	200
9.6	Total number of solid waste management facilities owned by the municipality with a Ministry of Environment certificate of approval.	3	3	3	3	3
	OBJECTIVE: Context for solid waste management facili	ty compliance me	easure.			
	NOTES & KEY FACTORS FOR UNDERS	STANDING RESU	ILTS:			

		9.7 FACILITY COMP	LIANCE - EFI	-ECTIVENES:		
9.7	Number of days per year wher groundwater standard was in e					
FIR	Facility Name	Days 2009	Days 2008	Days 2007	Days 2006	Days 2005

line#	Facility Name	2009	2008	2007	2006	2005
3553	Kenora Area Solid Waste Facility	0	0	0	0	0
3554	Kenora Area Solid Waste Landfill Site	0	0	0	0	0
3555	Tri-Municipal Landfill Site	0	0	0	0	0
				7-1-1		

List facilities in the order they appear in the 2009 Financial Information Return (FIR).

OBJECTIVE:

Municipal solid waste services do not have an adverse impact on environment.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- Facility Name: 92 3553 03 to 92 3560 03 in Financial Information Return.
- Days: 92 3553 07 to 92 3560 07.

	9.8 DIVERS	SION OF RESI EFFECTI		ID WASTE		
		2009	2008	2007	2006	2005
9.8	Percentage of residential solid waste diverted for recycling.	N/A%	N/A%	N/A%	N/A%	30.7%

OBJECTIVE:

Municipal solid waste reduction programs divert waste from landfills and/or incinerators.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

REFERENCE:

• Financial Information Return: 92 3655 07.

	9.9 DIVER (Based on Combined Resid	SION OF RESI lential and Ind			onal Tonnage	:)				
		2009	2008	2007	2006	2005				
9.9	Percentage of residential solid waste diverted for recycling (based on combined residential and ICI tonnage).									
	NOTES & KEY FACTORS FOR UNDERS	STANDING RES	ULTS:							
	REFERENCE:									
	ICI means Industrial/Commercial/Instit	utional.								
	- 10111100110 111000011011 0 - 111111010111									

Parks and Recreation

CONTACT PERSON FOR PARKS AND RECREATION:

10.1 PARKS –	EFFICIENCY			
2009	2008	2007	2006	2005

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

10.1 a) Operating costs for parks per person.	\$ 46.80	\$ 38.74	\$ 38.19	\$ 33.08	\$ 40.20
10.1 b) Total costs for parks per person.	\$ 55.40				
OR IECTIVE:	 				

OBJECTIVE:

Efficient operation of parks.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 7103 35 (Operating costs measure) and 91 7103 45 (Total costs measure).

Line numbers for 2009 and prior years:

• If amounts for unfunded liabilities are not material for parks and there are no changes in what are deemed to be capital expenses, then,

The efficiency measure based on operating costs for parks in 91 7103 35 for 2009 is comparable to the measure in

				ICIENCY		4	
		2009	2008	2007	2006		2005
10.2 a)	Operating costs for recreation programs per person.	\$ 44.69	\$ 41.41	\$ 41.03	\$ 11.27	\$	7.88
10.2 b)	Total costs for recreation programs per person.	\$ 46.09					

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt as reported in the FIR.
- Financial Information Return: 91 7203 35 (Operating costs measure) and 91 7203 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for recreation programs and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for recreation programs in 91 7203 35 for 2009 will be comparable to the measure in 91 7202 13 for 2005 to 2008.

	10.3 IV	LUI	LATION	, AC	ici iico –	ICIENCY		
			2009		2008	2007	2006	2005
10.3 a)	Operating costs for recreation facilities per person.	\$	218.17	\$	185.89	\$ 183.30	\$ 171.74	\$ 143.69
10.3 b)	Total costs for recreation facilities per person.	\$	224.82					

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 7306 35 (Operating costs measure) and 91 7306 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for recreation facilities and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for recreation facilities in 91 7306 35 for 2009 is comparable to the measure in 91 7303 13 for 2005 to 2008.

			ENCY	FACILITIES
		2009	2008	2007
10.4 a)	Operating costs for recreation programs and recreation facilities per person (Subtotal)	\$ 262.86	\$ 227.30	\$ 224.34
10.4 b)	Total costs for recreation programs and recreation facilities per person (Subtotal)	\$ 270.91		

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- Financial Information Return: 91 7320 35 (Operating costs measure) and 91 7320 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for recreation programs and recreation facilities and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for recreation programs and recreation facilities in 91 7320 35 for 2009 is comparable to the measure in 91 7305 13 for 2007 to 2008.

		10.5 TRAILS – E	EFFECTIVENE	SS		
		2009	2008	2007	2006	2005
10.5	Total kilometres of trails	82	77	77	77	77
10.5	Total kilometres of trails per 1,000 persons	6.11	5.74	5.74	5.58	5.58
	OBJECTIVE:		10			

Trails provide recreation opportunities.

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

• Financial Information Return: 92 7152 05 and 92 7152 07.

10.6	OPEN SPACE	- EFFECTIVE	NESS	
	2009	2008	2007	2006
D.6 Hectares of open space				
	483	483	483	340
D.6 Hectares of open space per 1,000 persons	36.01	36.01	36.01	24.63

REFERENCE:

• Financial Information Return: 92 7155 05 and 92 7155 07.

		EFFEC	TIVENESS	AND BOOKER	E LANGE WE WANTED	
		2009	2008	2007	2006	2005
10.7	Total participant hours for recreation programs per 1,000 persons.	27,834.05	12,154.32	11,308.11	4,557.11	0.00
	OBJECTIVE: Recreation programs serve needs of res	sidents.		J.		

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

REFERENCE:

• Financial Information Return: 92 7255 07.

	2009	2008	2007	2006
Square metres of indoor recreation facilities (municipally owned)	12,211	12,211	12,211	12,211
Square metres of indoor recreation facilities per 1,000 persons (municipally owned)	910.32	910.32	910.32	884.41
OBJECTIVE: Indoor recreation facility space is adequa	te for population.			
NOTES & KEY FACTORS FOR UNDER		ULTS:	<u>,</u>	

		2009	2008	2007	2006	
10.9	Square metres of outdoor recreation facility space (municipally owned)	0	0	0	0	
10.9	Square metres of outdoor recreation facility space per 1,000 persons	0	0	0	0	

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

• Financial Information Return: 92 7359 05 and 92 7359 07.

Libraries

CONTACT PERSON FOR LIBRARIES:

11.1 LIBRARY COSTS P	ER PERSON -	- EFFICIENCY		
2009	2008	2007	2006	2005

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

11.1 b) Total costs for library services per \$ 51.16	11.1 a) Operating costs for library services per person.	\$ 46.10	\$ 47.85	\$ 43.12	\$ 40.95	\$ 45.34
0010011.	11.1 b) Total costs for library services per person.	\$ 51.16				

OBJECTIVE:

Efficient library services.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt as reported in the FIR.
- Financial Information Return: 91 7405 35 (Operating costs measure) and 91 7405 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for library services and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for library services in 91 7405 35 for 2009 is comparable to the measure in 91 7403 13 for 2005 to 2008.

		2009		
11.2 a) Operating costs for library services per use.	\$	1.04		
11.2 b) Total costs for library services per use.	\$	1.15		
	P	1.15		

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- The efficiency measure based on total costs is new for 2009. Total costs means operating costs as defined in MPMP plus amortization and interest on long-term debt.
- The calculation of electronic library uses was updated in 2009 to include the number of people using the public library wireless connection. Therefore, the efficiency measure based on operating costs for library services per use is not comparable with prior years.
- Financial Information Return: 91 7406 35 (Operating costs measure) and 91 7406 45 (Total costs measure).

Line numbers for 2009 and prior years:

If amounts for unfunded liabilities are not material for the service area measured and there are no changes in what are deemed to be capital expenses, then,

• The efficiency measure based on operating costs for library services per use in 91 7406 35 for 2009 may be compared to the efficiency measure in 91 7404 13 for the years 2005 to 2008, but only if the number of people using the library wireless connection is included in the calculation of library uses in the denominator. Note that this data may not be available.

		1.3 LIBRARY USES – EFFECTIVENESS	
		2009	
I1.3 Libra	ry uses per person.	44.51	

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

• Financial Information Return: 92 7460 07.

Line numbers for prior years:

• The FIR reference for the measure, library uses per person, was 92 7460 07 for 2005 to 2009.

11.4 ELECTRONIC LIBRARY USES – EFFECTIVENESS

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Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

	2009	
11.4 Electronic library uses as a percentage of total library uses.	19%	
OBJECTIVE: Better information on library usage.		STATE OF THE PARTY

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

REFERENCE:

• Financial Information Return: 92 7463 07.

Line numbers for prior years:

• The FIR reference for the measure, electronic library uses as a percentage of total library uses, was 92 7463 07 in 2009 and 92 7261 07 for 2005 to 2008.

11.5 NON - ELE	CTRONIC LIBRA	RY USES – EI	FFECTIVENE	ESS	
	2009				
Non-electronic library uses as a percentage of total library uses.	81%				
	Non-electronic library uses as a	2009 Non-electronic library uses as a	Non-electronic library uses as a	Non-electronic library uses as a	Non-electronic library uses as a

Better information on library usage.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

REFERENCE:

- Financial Information Return: 92 7462 07.
- In the 2009 FIR, the definition of electronic library uses was changed to add the number of people using the library's wireless connection. Therefore, the effectiveness measure for the percentage of non-electronic library uses is not comparable to prior years.

Line numbers for prior years:

• The FIR reference for the measure, non-electronic library uses as a percentage of total library uses, was 92 7262 07 for 2005 to 2009.

Land Use Planning

CONTACT PERSON FOR LAND USE PLANNING:

12.1 LOCATIO	N OF NEW DEVE	LOPMENT –	EFFECTIVENES	ss
	2009	2008	2007	

Municipal Performance Measurement Program (MPMP) ● 2009 RESULTS

12.1	Percentage of new residential units located within settlement areas N/A% 100% N/A%									
	OBJECTIVE:									
	New residential development is occurring within settlement areas.									
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:									
	REFERENCE: • Financial Information Return: 92 81	70 07.								

		2009	2008	2007	2006	200			
12.2	Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.	N/A%	N/A%	N/A%	N/A%	N/A%			
	OBJECTIVE:								
	Preservation of agricultural land.								
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:								

	建筑建筑设施	EFFECTI	VENESS					
		2009	2008	2007	2006	2005		
12.3	Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	N/A%	N/A%	N/A%	N/A%	N/A%		
	OBJECTIVE:							
	Preservation of agricultural land.							

Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

REFERENCE:

• Financial Information Return: 92 8164 07.

		2009	2008	2007	2006	2005		
12.4	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	0	0	0	0	C		
	OBJECTIVE:							
	Preservation of agricultural land.							
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:							

		EFFECTI	VENESS			
		2009	2008	2007	2006	2005
12.5	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	0	0	0	0	C
	OBJECTIVE: Preservation of agricultural land.					

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Municipal Performance Measurement Program (MPMP) • 2009 RESULTS

REFERENCE: • Financial Information Return: 92 8166 07.				
Financial information Return: 92 8166 07.		 		
	• Financial Information Return: 92 8166 07.			